·2022 · Annual Report







A MESSAGE FROM THE EXECUTIVE DIRECTOR

Along with the staff and Board of Directors at DD Resources, I am pleased to share the 2022 annual report. We are proud of the work that has been done this past year to ensure people in the City of St. Louis have choices and full inclusion where they work, live, and play.

In FY22, DD Resources added seven new projects from new and currently funded organizations. These projects diversified our service portfolio, pushing into program areas previously not offered in the City. As these programs developed, many Individuals connected to services for the first time. For FY23, we are adding six more programs to our portfolio, again expanding our reach and diversifying the resources available to City residents.

We spent several months in 2022 developing a new strategic plan for DD Resources, which is available on our website. We will be working hard over the next three years to achieve the goals of this plan by

- 1. Focusing on community outreach and relationship building to connect people to targeted case management and the services they need;
- 2. Funding services that are innovative and collaborative; and
- 3. Increasing our interactions and education with elected and community officials to advocate for the needs of people with intellectual and developmental disabilities.

We are making collaboration and partnership a funding priority in FY24. We have asked our partner agencies to look at where they can collaborate to better provide services and create efficiencies. We continually ask the same of ourselves. After experiencing the benefits of sharing a marketing and communications staff position with the Productive Living Board of St. Louis County, we decided to team up with another Eastern Region Alliance partner, Developmental Disability Advocates of Jefferson County to share IT staff. The IT partnership has benefitted both boards and allowed us to expand our workforce, maximize our buying power for equipment and technology, and save taxpayer dollars.

Our partnership with the SB40 boards of St. Louis County, St. Charles County, and Jefferson County continues through our work as the Eastern Region Alliance. Our funded agencies continue to provide positive feedback about the funding process through the Alliance portal, and we are excited to include some regional outcomes in this report.

We have accomplished many things this past year. Still, there is always more to be done and more to learn in the provision of supports and services for people with intellectual and developmental disabilities. We are honored and appreciative that the citizens of St. Louis City allow us to do this critical work.



Shaelene Plank
Executive Director



AT A GLANCE

38
PARTNER
AGENCIES

75 QUALITY PROGRAMS

528
Participated in DDR's Targeted

Case Management



to age in place

468
Accessed
Family Support

Services



NEW PARTNERS

216 Families received support through respite care

NEW PROGRAMS



Children received early intervention

407
Received supports to participate in the community

\$6,057,698 provided opportunities to 1,120 individuals with developmental disabilities,

empowering them to fulfill their potential and live as respected and included members of the community.

Targeted Case Management

DD Resources' Targeted Case Management (TCM) is an ongoing service that provides support to individuals with developmental disabilities. Our service advocates develop a support plan with individuals and their guardians that identifies specific needs and goals, and the steps to access and engage in available resources to achieve those goals.

Participation in Targeted Case Management can be as simple as a yearly face-to-face meeting or as in-depth as monthly visits. The program is tailored to meet the needs and preferences of the individual and family.

528
Individuals Served

91%

of consumers surveyed were satisfied with their services 98%

of consumers maintained or completed their goals

• 2022 Update •

- The 2022 Department of Mental Health Trend Report stated that DD Resources continues to perform above statewide compliance levels in all reviewed categories.
- Throughout the year, we maintained our goal of a 1:35 maximum caseload for service advocates.
- In April, DD Resources was awarded a three-year accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF). This achievement is an indication of our dedication and commitment to improving the quality of life for the individuals we serve.





MEET KYRA

Transitioning from high school to the next opportunity is a challenging yet necessary rite of passage for every young adult. In 2019 Kyra was set to graduate from Nottingham High school when she enlisted the help of DD Resources' Targeted Case Management (TCM) department to help guide her through this transition.

After graduation, Kyra started a new job at Industrial Aid. She was quite shy, and making friends with her coworkers didn't come easily. Over time and with the support of others, Kyra began to gain the confidence and skills necessary to excel in work and social settings while increasing her ability to build relationships with others outside of her family. Soon she will attend a group program every day after work to further develop her social and life skills.

The increased confidence at work has carried over into other parts of her life as well. Her Service Advocate, Meredith Sanders, is pleased that Kyra has been engaging more during their time together.

"Over the past year, I've been proud to watch Kyra come out of her shell. She's taken on a more active role in her plan meetings by listening closely and providing more of her own opinions."

There's no doubt that Kyra is on the right path, and with her hard work and the support of her family and service providers, she will continue to reach her goals and develop skills as she steps into adulthood.

 $\mathbf{5}$

COMMUNITY

SERVICES



MEET ERICA

Since the day Erica's new power wheelchair was delivered to her at school, she's been on the go! DD Resources and Variety the Children's Charity of St. Louis funded this new chair for Erica, making it possible for her to go wherever she needs to in both sitting and standing positions. Erica's dad remembers the joy on his daughter's face well, remarking that "She was so happy. I had to tell her many times that it was staying with us." As soon as she sat down and was fitted in her new chair, Erica took off to explore the world around her. She snuck off to her classroom when her dad wasn't looking and began to show her new set of wheels to her friends and teachers. The standing feature on this wheelchair gives her options for how she interacts with the world around her. In fact, the wheelchair arrived just in time for Erica to attend prom! In the standing position, Erica danced to her heart's content alongside her classmates and friends.

COMMUNITY LIVING

supports individuals as they develop and maintain skills needed to live in the community. \$1,455,398 was invested in providing community living programs and services to 264 individuals.

In 79% of instances, individuals made progress toward having the skills to ensure their safety in their homes and community.

In 87% of instances, individuals made progress toward living independently in the community.

PROFESSIONAL SERVICES

support physical and emotional well-being for individuals and their caregivers.

COMMUNITY

supports individuals in accessing their community and social life in self-directed, safe, and inclusive ways.

SUPPORT SYSTEMS

provide individuals and families with advocacy, education, training, respite.

\$243,594 was invested in providing professional services to 76 individuals and families.

In 98% of instances, individuals and their caregivers made progress in their goals to experience improved emotional well-being.

In 98% of instances, individuals made progress in their goals to increase independence.

\$990,618 was invested in providing community integration programs and services to 407 individuals.

In 72% of instances, individuals made progress in their goals to experience positive and self-directed social lives.

In 89% of instances, individuals made progress in their goals to have skills to ensure their safety in their community.

\$1,674,206 was invested in providing support system programs and services to 695 individuals and families.

In 95% of instances, individuals and their caregivers made progress in their goals of managing stress, increasing skills for advocacy, and increasing understanding of their developmental disabilities.

In 87% of instances, individuals made progress in their goals to have skills to ensure their safety in their homes and community.

EMPLOYMENT

SERVICES



MEET KAVEN

Kaven began services with St. Louis Arc in April 2022 and embarked on the Discovery and Exploration process with his Career Consultant, Laurie. Soon after, Laurie was invited to participate in a staff recruiting video, and asked Kaven if he wanted to help too.

The taping of the project took place at St. Louis Arc's Nutrition Center. Kaven participated in food prep duties with Kate, the Arc's Director of Nutrition Services. Kaven impressed Kate so much that after the taping, Kate let the Employment Services team know she wanted to hire him. Soon after, Kaven applied and became an Arc employee and service recipient.

About Kaven, Kate said, "Kaven is a valued member of the Dautel Nutrition Center team. He is reliable and takes great pride in the work he does. We rely on him for his accuracy and thoroughness when portioning and packaging the meals delivered to our residents. We are grateful to work alongside Kaven and are proud of all the progress he has made in his six months with the Arc."

Laurie added, "Kaven has a beautiful soul, genuinely cares about other people, and gives 100% to everything he does. He strives to build relationships with others and cares about his family, friends, and community. My life is better for knowing him!"

EMPLOYMENT TYPES

72%

MANUFACTURING.

OR PACKAGING

10%

CLEANING OR

MAINTENANCE

8%

FOOD

PREPARATION

OR SERVICE

7%

2%

OTHER

1%

RETAIL SALES

GENERAL OFFI AND ADMIN SUPPORT

EMPLOYMENT TRAINING

supports individuals, who may or may not be employed, to develop the skills necessary to obtain and maintain employment in the community.

EMPLOYMENT SERVICES

support working individuals to develop and maintain the skills necessary for employment and/or advancement.

\$80,010 was invested in providing job training to 17 individuals.

In 96% of instances, individuals made progress in their goals to have the skills necessary to become employed in the community.

In 100% of instances, individuals who are employed, made progress in their goals to have skills necessary for career development and/or advancement.

\$1,504,873 was invested in providing employment services to 415 individuals.

In 85% of instances, individuals made progress in their goals to have the skills necessary to maintain employment.

In 60% of instances, individuals who are employed, made progress in their goals to have skills necessary for career development and/or advancement.

10

189 individuals received pay raises not related to a minimum wage increase.

Over 300 individuals had employment that offered a combination of benefits,

including paid time off, health insurance, life insurance, dental/vision insurance, and retirement plans.

20% of employed individuals worked more than 30 hours a week.

AGENCY

SUPPORTS PARTNERS

AGENCY SUPPORTS

fund the development and effectiveness of partner organizations. \$109,000 was invested in Agency Supports, increasing the capacity of our partners to serve individuals and families.

The Eastern Region Alliance supported Gateway
Human Trafficking in providing educational
resources addressing the trafficking of individuals
with developmental disabilities. **100 people**attended virtual training sessions, and **4 new public service announcements** reached thousands.

NEW PROGRAMS

In 2022 DD Resources proudly added seven new programs to its portfolio of funded services, further expanding the offerings available to St. Louis City residents.

Bridges Community Support Services

Skills System is a group program that utilizes Dialectical Behavior Therapy (DBT) principles to teach skills to solve problems and reach personal goals effectively.

Mercy Healthcare

Supported Employment services help ensure an individual's employment in the competitive environment is maintained long-term.

St. Louis Arc

The Capable Kids and Families program promotes early intervention by providing

families with therapeutic and developmentally appropriate equipment available on loan, free of charge.

Next ED is a class-based program for emerging adults aged 18-30 who are ready to

take the next step toward living independently. Through skill-building experiences, participants explore how best to use their relationships, connections, and resources to succeed in a more independent setting.

LifeTech supports individuals as they identify, acquire, and use assistive technology in their daily lives to increase their capacity for communication, inclusion, and equity.

UCP Heartland

Autism Services provide therapy using principles of Applied Behavior Analysis (ABA) for children between 18 months and 18 years diagnosed with Autism Spectrum Disorder (ASD).

Variety the Children's Charity of St. Louis

The Assistive Technology program aims to cultivate long-term progress and development based on four core components: improve skills, boost socialization, enhance self-esteem, and establish a groundwork for independence.

ARTISTS FIRST

Socialization \$69,510

ASSOCIATION ON AGING WITH DEVELOPMENTAL DISABILITIES

ISLA, Socialization, Retirement Supports \$547.527

BEST BUDDIES

Socialization \$10,200

BRIDGES COMMUNITY SUPPORT SERVICES

Counseling, ISLA \$270,535

BROADWAY TRANSPORTATION

Community Transportation, Employment Transportation \$64,598

CANTERBURY ENTERPRISES

Sheltered Employment \$92,082

THE CENTER FOR SPECIALIZED SERVICES

Adaptive Equipment/ Assistive Technology, Adult Employment Training, Supported Employment, General Operating Funding \$178,145

CHAPEL FOR THE EXCEPTIONAL

Socialization \$10,928

DELTA GAMMA CENTER

Family Support \$7,477

DEPARTMENT OF MENTAL HEALTH

Partnership for Hope Waiver \$53,212

DOWN SYNDROME ASSOCIATION OF GREATER ST. LOUIS

Family Support \$16,699

EASTERSEALS MIDWEST

ISLA, Family Support, In-Home Support, Youth Employment Training, Supported Employment \$186,624

EPILEPSY FOUNDATION OF MISSOURI AND KANSAS

Advocacy, Education Support \$45,099

EPWORTH CHILDREN AND FAMILY SERVICES

Counseling \$42,319

FAMILY ADVOCACY & COMMUNITY TRAINING (F.A.C.T.)

Family Support, Advocacy \$85,680

GATEWAY HUMAN TRAFFICKING

One Time Funding \$1,666

GATEWAY REGION YMCA

Socialization \$16,721

\$50,680

HEARTLAND INDUSTRIES Sheltered Employment

HORIZON HOUSING

DEVELOPMENT COMPANY

Supportive Housing \$370,917

HORIZON NORTH HOUSING INC.

Supportive Housing \$226,129

HOUSE OF PAIS

Socialization \$123,491

INDUSTRIAL AID

Sheltered Employment \$253,400

JAZZ TRANSPORTATION

Community Transportation, Employment Transportation \$128,337

JUDEVINE CENTER FOR AUTISM

In-Home Support \$9,277

LIFEBRIDGE PARTNERSHIP

Camp, Socialization, Childcare \$158,130

MERCY HEALTHCARE

Supported Employment \$2,584

MERS/MISSOURI GOODWILL INDUSTRIES

ISLA, Sheltered Employment, Supported Employment \$379,322

OATS TRANSIT

Employment Transportation \$12,714

OPTIONS FOR JUSTICE

Advocacy \$97,592

PARAQUAD

Advocacy, Education Support, Supported Employment \$33,663

PATHWAYS TO INDEPENDENCE

Socialization \$19,468

PREFERRED FAMILY HEALTHCARE

FUNDED

ISLA, Supported Employment, Youth Employment Training \$93,651

PROJECT CU, INC.

Sheltered Employment \$153,564

RECREATION COUNCIL OF GREATER ST. LOUIS

Camp, Socialization \$74,084

SOUTHSIDE WELLNESS CENTER

Community Transportation, Employment Transportation \$327,391

ST. LOUIS ARC

Adaptive Equipment/ Assistive Technology, Family Support, In-Home Support, Pre-ISLA, Youth Employment Training, Supported Employment \$1,422,302

SUNNYHILL, INC.

ISLA \$138,548

UCP HEARTLAND

Facility-Based Support, Supported Employment, Therapy \$140,096

VARIETY THE CHILDREN'S CHARITY OF ST. LOUIS

Adaptive Equipment/ Assistive Technology \$29,768

WORTH INDUSTRIES

Sheltered Employment \$114,030

EASTERN REGION ALLIANCE

DD Resources is a proud member of the Eastern Region Alliance (ERA) team, a collaboration among the Senate Bill 40 Boards of St. Louis County, The City of St. Louis, Jefferson County, and St. Charles County. We embarked on this journey of alignment in January of 2019 with the goal to:

- 1. Reduce the administrative burdens that disparate requirements, tools, and processes placed on funded partners;
- 2. Allow for the collection, analysis, and reporting of regional data to inform strategy and decision-making; and
- 3. Leverage taxpayer resources even more efficiently by creating a shared information technology infrastructure. In this fully customized portal, agencies conduct business with all four boards according to aligned requirements and practices.

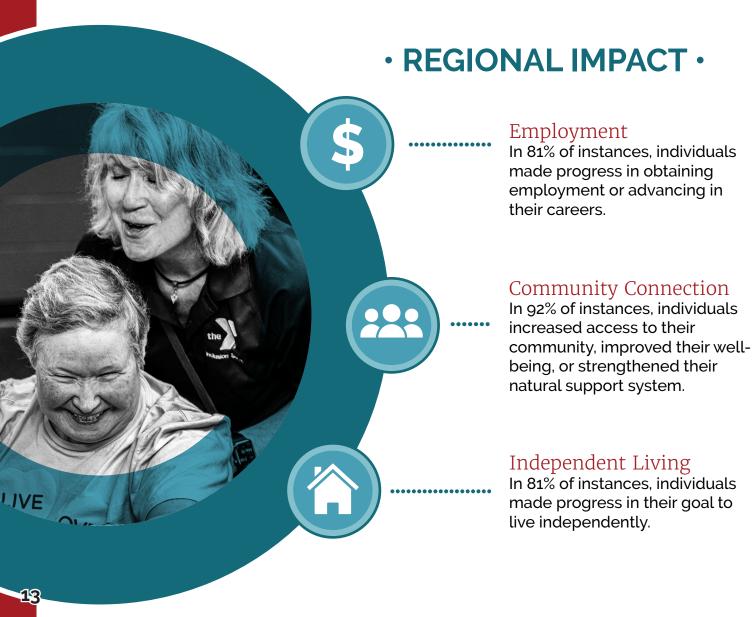








Unrestricted



FINANCIAI REPORT

JUNE 30, 2022 • STATEMENT OF NET POSITIO	N•	JUNE 30, 2022 • STATEMENT OF ACTIV	/ITIFS
ASSETS		PROGRAM EXPENSES	
Cash and cash equivalents	\$1,575,646	Disability resource services provided	\$ 8,903,8
Investments	\$12,399,472	PROGRAM REVENUE	
Taxes receivable	\$580,217	Intergovernmental support	\$744,22
Targeted case management receivable	\$168,583	Targeted Case Management	\$1,874,8
Other accounts receivable	\$80,025	Other	\$37,07
Prepaid expenses and other assets	\$86,734	Total Program Revenue	\$2,656,1
Net pension asset	\$1,826,373	Net Program Expenses	\$6,247,7
Capital assets, net	\$99,201	GENERAL REVENUE	
Right-to-use assets - leases (net accumulated amortization)	\$ 1,522,653	Tax revenue	\$7,233,1
Total Assets	\$18,338,904	Investment income (expense), net	(\$852,70
DEFERRED OUTFLOWS OF RESOURCES		Total General Revenue	\$6,380,3
Differences between expected & actual actuarial experience—pension	\$85,948	CHANGE IN NET POSITION	\$132,62
Change in assumptions—pension	\$83,164	Net Position - Beginning of the Year	\$14,727,3
Pension contributions made subsequent to measurement date	\$92,728	NET POSITION - END OF THE YEAR	\$14,859,
Total Deferred Outflows of Resources	\$261,840		
TOTAL ASSETS AND DEFERRED OUTFLOWS OF RESOURCES	\$18,600,744		
LIABILITIES			
Accounts payable	\$667,608		
Accrued liabilities	\$106,013		
Accrued compensated absences	\$71,711		
Lease liability due within one year	\$175,396		
Lease liability due in more than one year	\$1,360,424		
Total Liabilities	\$2,381,152		
DEFERRED INFLOWS OF RESOURCES			
	фО		
	\$651,152		
investments	\$635,930		
Difference between expected & actual experience—pension			
Difference between expected & actual experience—pension	\$635,930		
investments Difference between expected & actual experience—pension Change in assumptions - pension	\$635,930 \$72,725		
	\$635,930 \$72,725		

\$14,506,621

Total Net Position \$14,859,785

TOTAL LIABILITIES AND NET POSITION \$18,600,744

BOARD OF DIRECTORS

William Siedhoff

Chairperson

David Weber

Ken Franklin

Vice-Chairperson

Dionne Flowers

Pat Brennan

Treasurer

Nina North-Murphy

Cynthia MuellerSecretary

Sherry Wibbenmeyer

· STAFF ·

Shaelene Plank

Executive Director

Lisa Briggs

Director of Finance

Nate Head

Director of Agency & Community Relations

Samantha Montgomery

Director of Service Coordination

Nathan Patton

Director of Information Technology

Olivia Pruitt-Payne

Director of Human Resources

Rachel Shapiro

Executive Assistant

Madalyn Baugh

Service Advocate

Camika Bell

Service Advocate

Rebecca Black

TCM Supervisor

Gabrielle Buenger

Marketing & Communications Coordinator

Kelsi Davis

Service Advocate

Patricia Dora

Service Advocate

Devin Erikson

Quality Assurance Specialist

Jessica Fishering

Service Advocate

Caitlin Gray

Service Advocate

Avis Gregory

Service Advocate

James Hasty

Service Advocate Mentor

Kelly Head

Administrative Clerk

Tanya Huggins

Service Advocate

Molly Jones

Service Advocate

Janice Land

Receptionist

Annie Lenharth

Accountant II

Jeff Linhorst

Systems Administrator

Sha'Tina Longmeyer

Service Advocate

Julie Maizel

Service Advocate

Jackie McNett

Service Advocate

Kathleen Piloski

Service Advocate

Chrissy Rachell

Administrative Generalist

Meredith Sanders

Service Advocate

Carmen Young

TCM Supervisor

Ebony Young

Agency Relations

Representative

Kaitlin Willcutt

Service Advocate Mentor



• 2121 Hampton Ave. St. Louis, MO 63139

314.421.0090

mww.STLDD.org

Facebook.com/DDResources